

Surrey and Borders Partnership in 2015

Spring

Partnership working in Brighton and Hove

Our new drug and alcohol services in Brighton and Hove, Pavilions, launches on 1 April in partnership with leading charity Cranstoun and a number of other key third sector organisations.

i-access service launches

Following a successful bid to retain the provision of drug and alcohol services in Surrey, a new service with a remodelled care pathway launches on 1 April. The service is also given a new name, i-access, and a fresh new look.



Celebrating our 10th birthday

On 1 April we celebrate 10 years of Surrey and Borders Partnership providing health and social care support to people with mental ill-health and learning disabilities. Staff celebrate around the Trust and we highlight some of our key achievements through infographics.



For a better life

Champion staff recognised

Nurses, support workers, volunteers and corporate staff are among dedicated individuals and teams who pick up well deserved awards at our staff recognition awards scheme ceremony.



£1.5m Transformation Challenge fund

We secure an additional £1.5m funding in partnership with Surrey Police and Surrey County Council to boost mental health crisis services. Six mental health crisis cafes are planned across Surrey and north east Hampshire to provide people with a safe place to go with assistance from trained support staff.

Integrated care arrives in Surrey Heath

Local health, social care and voluntary organisations come together to join up care in Surrey Heath as the first area in Surrey to adopt this new model of working for over 65s. Our psychiatric nurses and occupational therapists join GPs, community matrons and physios to fulfil a single plan of care for individuals focused on keeping them well at home and reducing hospital admissions.

Summer

Improving carer engagement

We receive our first Triangle of Care gold star after evaluating our work to support and engage carers on inpatient wards. Work gets underway to build on this learning across our community teams.



Best places to work

The HSJ defines us as one of the best places to work in the NHS based on our positive staff survey results. Fiona Edwards, Chief Executive, explains: "Supporting our staff is very important to us as an organisation that cares for vulnerable people, as we know that good staff engagement is vital for great patient safety and care."



Lifesaving kits for Woking

We join a pilot project which aims to reduce drug related deaths in the borough. Epi-pen style injection kits are prescribed to those at high risk of an opiate overdose who are known to our i-access drug and alcohol services. The lifesaving drug works by reversing the effects of an overdose from heroin or other opiates.

Extended support for those in custody

Our Criminal Justice Liaison and Diversion service benefits from additional funding to provide more support to custody suites in police stations and courts across Surrey. Our assessments of those in custody helps vulnerable people to be identified and better supported with improved access to healthcare.

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Gardens get Magna Carta makeover

Students from Royal Holloway University dig out old plants and trees and build new flower beds in our hospital garden at the Abraham Cowley Unit in Chertsey. The work is part of the Magna Carta Volunteering Project celebrating the 800th anniversary of the sealing of the Magna Carta.



Modelling the future needs of our communities

Mental Health Strategies share with staff, stakeholders and our Governors the findings of their review of inpatient mental health bed requirements. The project, jointly funded with commissioners, informs our plans to develop new hospitals in Surrey and north east Hampshire and predicts some pressures on our community services which we are addressing.

Vanguard - transforming services

Health and social care services for north east Hampshire and Farnham are selected as one of 50 Vanguard sites nationally to support innovations and accelerate existing change programmes. We join partners from six other organisations including Frimley Health NHS Foundation Trust to support this Department of Health funded initiative.

Autumn

Getting our involvement right

After a year's work with people who use services, carers and staff we launch or refreshed Standards for Involvement. The seven standards help us to ensure we are involving people who use services and carers in our work across the organisation.

Farewell RiO, Hello SystmOne

On 19 October our new electronic patient record system, SystmOne, launched following the end of national funding of RiO from the Connecting for Health programme. Once fully operational SystmOne will bring locally led improved functionality and efficiencies for our teams. Our SystmOne animations help communicate the changes to staff.



Providing the tools for recovery

In north east Hampshire we launch our first Recovery College, run in partnership with people who have lived experience of mental ill-health. Courses include Understanding Personality Disorder, Managing Intense Emotions and Wellness Recovery Action Plans for Carers. Plans progress for our Surrey-wide Recovery College to be launched in 2016.

Positive CARE

Our Positive and Safe CARE programme helps staff to develop positive behaviour support techniques to improve the lives of people supported by our learning disability services.

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'Outstanding' memory services

The Royal College of Psychiatrists awards our Memory service in Spelthorne an 'Outstanding' rating for meeting 100% of the assessment criteria under its Memory Services National Accreditation Programme. Eight of our nine memory services are rated 'Excellent'.

Exploring spirituality and faith

Over 80 staff and stakeholders join our leading edge conference to explore Spirituality, Faith and Wellbeing in the workplace. The day aims to help create a respectful workplace and included inspirational presentations from Baroness Shelia Hollins and Prof Ann Gallagher.



Supporting people in hospital

People who use our services see the completion of many months work designing and making welcome toiletry packs for people admitted our mental health hospitals. The Fresh Start packs include a supportive message from people who have been in hospital themselves.



Winter

Our state-of-the-art hospital goes live

Our new state-of-the-art mental health hospital at Farnham Road in Guildford opens its doors. We begin to transfer staff and patients from our wards in Chertsey, Frimley and Epsom to the new four ward hospital for adults designed to provide a therapeutic environment to aid recovery.



New partnerships to support children and young people

Surrey CCGs appoint us as the providers of a system-wide service to support children and young people with mental ill-health and learning disabilities across the county. Our innovative bid to provide services in partnership with a range of public sector, voluntary and private providers includes a single point of referral and wellbeing and prevention services. Preparations get underway for the new service launch on 1 April 2016.

Independent living gets a boost

Brook House opens, our new long term independent living service for people with learning disabilities. The four flats provide a homely environment for people who require high levels of daily support but want to achieve a greater sense of independence.

It's awards season!

Our Research and Development team wins the Clinical Research Impact category at the prestigious **HSJ Awards**. This recognises our commitment to furthering clinical research and ensuring that any advances made are quickly passed on to those people who could benefit.



Lead psychologist, Dr Anna Preston, wins the Emerging Leader of the Year Award at the **KSS Leadership Recognition Awards** and heads to the national finals in February.



Our crisis partnership service, Safe Haven Café in Aldershot, wins the Improving Care for People Experiencing Mental Health Crisis category at the **Positive Practice in Mental Health Awards**. We look forward to co-hosting these awards in Woking for 2016!