



19th December 2017

ID Number – FOI 5255

Title: Telephone Line Contract

Question	Trust Response
1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?	BT, Virgin.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers	Minimum 12 month contract on individual lines, they are not under a blanket contract.
3. Fixed Line- Contract Duration- the number of years the contract is for each	Not under contract.
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP	ISDN30; DPNSS.
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines	No bundled minutes.
6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?	No bundled minutes.
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.	None.
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.	BT: £2,500 Virgin: £5,500
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.	Not applicable.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.	2,800
11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?	BT.

Question	Trust Response
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers	No contract: done by line-by-line basis. Most broadband circuits now ceased as sites get corporate and guest WiFi.
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable	£1,000 (est).
No question 14:	
15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?	BT.
16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers	August 2022.
17. Contract Description: Please can you provide me with a brief description of the contract	BT to provide networked services in Surrey.
18. Number of sites: Pleas state the number of sites the WAN covers. Approx. will do.	Currently 135.
19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.	Circa £909,000 annum.
20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.	As per NHS Digital's recommendation. No firm date as yet
21. Internal Contact: please can you send me there full contact details including contact number and email and job title.	Mike Gilderdale, Surrey COIN Manager, mike.gilderdale@nhs.net , 07768 793 903