

Surrey and Borders Partnership in 2017

Spring

Surprise visit for Aldershot Safe Haven

Prime Minister Theresa May visits our Safe Haven partnership service in Aldershot on the day that the government announces plans to transform mental health support across the country. This exemplar service is one of five locally providing an alternative to A&E and GP support for those in a mental health crisis.



Relocation of inpatient services

Delius and Elgar wards at Langley Wing at Epsom Hospital relocate to the Abraham Cowley Unit in Chertsey. This follows a review of the wards where we concluded the space is not in line with our values of creating respectful places and treating people well.

Warm welcome for new Chairman

We say thank you and farewell to our outgoing Chair Richard Greenhalgh and welcome Dr Ian McPherson as our new Chair. Fiona Edwards says: "He has a truly impressive resume and his vast experience in leadership, as well as clinical expertise, will benefit the people we serve greatly".



Staff who really CARE

Nurses, support workers, volunteers and corporate staff are among dedicated individuals and teams who pick up well deserved awards at our annual recognition awards ceremony in March. This year's ceremony also celebrates the first four teams to receive accreditation to our CARE Excellence Accreditation Scheme.



Connecting mind & body for children



On 1 April we launch our partnership service, **Children and Family Health Surrey**, with CSH Surrey and First Community Health and Care. It provides community NHS nursing and therapies services for children and families, offering an holistic approach connecting mind and body in the first such county-wide service for Surrey.

Extending Autism and ADHD Services

We start providing a new service across Hampshire for adults with Autism and ADHD to help them make sense of their lives and behaviour. The autism service, offered in partnership with Autism Hampshire, provides a range of pre and post diagnosis work.

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Summer

Governor appointments

Our members vote for their preferred Governor with 44 people putting themselves forward for election to 22 seats. The new Council forms on 1 May 2017 with representation from staff, carers and people who use our services.

New home for Surrey Heath services

Theta opens in Frimley as the new office base for our community services staff in Surrey Heath. This is part of our Community Hubs project to provide respectful and efficient environments that meet the needs of people using services and carers as well as our staff.



Dementia trial gets underway

The first participants in our TIHM for dementia test bed trial have technology devices installed in their homes. Devices track movement inside and outside the home, sleep and vital signs as part of our research project to help people with dementia and their families to stay in their own homes and to reduce hospital admissions and carer burden. Early feedback from our seven trusted user homes shows a positive impact on families.



Crisis support for young people

The first of three planned Save Havens for young people opens in Guildford providing 10 - 18 year olds in Surrey a safe place to talk about worries and their mental health. The service provides an alternative to A&E and GP visits.



Leading suicide prevention

Our Quality Improvement Team, QI@SABP, spearhead suicide prevention work with our first dedicated conference. The focus is on collaboration with contributions from staff, people who use services, families, partners, and commissioners. We also hear from suicide bereavement ambassador Angela Samata.



New Models of Care

Our bid to manage mental health inpatient stays for children and young people, known as CAMHS Tier 4, across Kent, Surrey and Sussex is successful along with our bid for forensic and secure services which we will deliver in partnership with Sussex Partnership NHS FT.

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Autumn

We go smoke free!

On 1 October all of our sites become smoke free, including our inpatient wards, to help improve the physical health of people with mental ill-health and learning disabilities. New policies are in place to help everyone manage this positive change.



Raising awareness for mental health

Epsom Mental Health Week celebrates 10 years of raising awareness and providing support to local people with mental ill-health and their families. As part of the week our Adult Mental Health Service leads a session on conditions and services attended by over 80 people.

Speaking up together

Our BME staff network and HR department win the NHS Employers Speaking up Together award at the first national Freedom to Speak up Awards. The 'people before process' initiative aims to reduce the over-representation of BME staff in disciplinary procedures.



CQC well led inspection improves Trust-wide rating

The CQC publish the outcome of our well led inspection conducted in the summer which results in our Trust-wide rating for the quality of our care being upgraded from 'Requires Improvement' to 'Good'. This also involved significant work in our residential care homes for people with learning disabilities to improve the quality of services for those who live there and their families.



System leaders for mental health

Work across the Sustainability and Transformation Partnerships (STPs) continues as we are appointed mental health leaders for the Frimley Health and Care System STP in addition to already taking on this role for the Surrey Heartlands STP. Our aim is to ensure that mental health is embedded across all areas of health and care with access to earlier interventions widely available.

Second Community Hub opens

Our second community hub of the year opens with adult mental health services in Tandridge moving into refurbished premises at Caterham Dene Hospital. Other teams providing services to people in the borough also offer clinics here.

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Supporting opiate users in crisis

As drug misuse deaths across England sadly rise to an all time high, we introduce overdose antidote training to people using services. People are trained to administer naloxone, a medicine to reverse the effect of opiate overdoses, to help prevent deaths.

Celebrating our nurse graduates

Seventeen newly registered mental health and learning disability nurses attend a graduation and 'pinning' ceremony on 27 November to celebrate their achievements. Congratulations to all and we look forward to working with you!



Saying farewell to Beeches

On 30 November staff and families celebrate the life of Beeches Short Breaks Service in Redhill as it closes its doors for the last time. The service, which provided after school and overnight respite stays for children with learning disabilities for many years, was highly regarded by many of the parents.

Integrating drug & alcohol services

Work gets underway with our i-access team, commissioners and voluntary sector providers of drug and alcohol services in Surrey to develop a combined model of care for launch next spring.

"Hello Jonathan, goodbye Jo"

We welcome Jonathan Warren as our new Chief Nurse and Deputy Chief Executive as we bid a very fond farewell to Jo Young on her retirement following an amazing 37 years of NHS service.



It's award season!

Our pioneering TIHM for dementia test bed trial wins the 'Mental health initiative' category of the **ehi Live awards**. Judges were impressed with positive feedback from people in the trusted user group.

Katrina Sealey, a school nurse employed by Children and Family Health Surrey, wins the 'Rising star' award at this year's **Nursing Times awards**. She took home the award for her positive influence, leadership skills and exceptional qualities.



Partnership project Time for Dementia, led by Sussex Partnership, wins the 'Improving outcomes through learning and development' category at the **HSJ awards** just weeks after scooping the 'Education' award at the **Positive Practice in Mental Health awards**.