

Remedies, Liability and penalties

Article 77 – Right to lodge a complaint with the ICO

The ICO is the [Supervisory Authority](#) in the UK to make sure individuals/organisations comply with data protection regulations (including GDPR).

- If there are problems accessing personal information, or concerns about the way we are handling personal information, you can contact the Surrey and Borders [Data Protection Officer](#) (DPO) by email: dpo@sabp.nhs.uk; or the [ICO](#).

Article 78 – Right to an effective judicial remedy against the ICO

If the ICO, as the GDPR [Supervisory Authority](#), makes a decision about an individual's data; the individual has a right to bring legal proceedings against the ICO.

Article 79 – Right to an effective judicial remedy against a controller or processor

If a data controller or data processor makes a decision about how personal data is processed which impacts on individual's data rights; the individual has a right to bring legal proceedings against the data controller or data processor.

Article 80 – Representation of individuals

Individuals can put forward a non-for-profit body/organisation/association to raise issues on their behalf relating to Articles [77](#), [78](#) and [79](#).

Article 82 – Right to compensation and liability

Individuals who have suffered damage (material or non-material) as a result of how their data was processed, are able to claim damages against the data controller (or data processor) through court proceedings.

- A data controller or data processor shall be exempt from liability if it proves that it is not in any way responsible for the event giving rise to the damage.
- Where joint data controllers or joint data processors are in place, each data controller/data processor is liable for the full damage incurred.